


**Note:** For parents who intend to apply or are applying for Financial Assistance Scheme, please wait for the school to inform you of your application status before making any textbooks/ stationeries' purchases.

## PACIFIC BOOKSTORES PURCHASE GUIDE

### ONLINE SALES

<b>ONLINE ORDER</b> (Home Delivery OR Self-collection) *strongly encouraged	<ol style="list-style-type: none"> <li>1) Please visit our website - <a href="https://www.pacificbookstores.com/">https://www.pacificbookstores.com/</a></li> <li>2) All users are required to create a account with us to proceed for ordering.</li> <li>3) Please place order early. Home Delivery and Self Collection slots are available on first-come-first-serve basis.</li> </ol>
<b>LAUNCH DATE FOR ONLINE ORDERING (SEC TO SEC 5)</b>	<b>3<sup>rd</sup> November 2023 (For collection during Nov &amp; Dec)</b>
<b>LAST DAY OF ONLINE ORDERING (SEC 2 TO SEC 5)</b>	<b>15<sup>th</sup> December 2023 (For collection during Nov &amp; Dec)</b>
<b>HOME DELIVERY</b>	<b>Local delivery charge of \$14.60</b>
<b>SELF COLLECTION HOURS</b>	<b>Kindly refer to the dates and times stated online</b>
<b>PAYMENT OPTIONS</b>	 <b>PayNow (QR code), Credit/ Debit</b> <b>NTUC BTS Fund (e-voucher), CDAC (e-voucher)</b>
<b>CANCELLATION/EXCHANGE POLICY</b>	<ol style="list-style-type: none"> <li>1) All purchases are final and no cancellation will be accepted.</li> <li>2) No refund allowed and only exchange will be entertained.</li> </ol>

### ONSITE SALES (IN SCHOOL)

<b>WALK IN PURCHASE HOUR</b>	<b>Kindly refer to the dates and times stated on booklist</b>
<b>PAYMENT OPTIONS</b>	<b>PayNow (Scan QR)</b> <b>NTUC BTS Fund (e-voucher)</b> <b>CDAC (e-voucher)</b> <b>Cash</b>
<b>CUSTOMER SERVICE CONTACT</b>	<b>HOTLINE : 69298012 (9am to 5pm, Mon to Fri, excluding Eve of public holiday)</b> <b>EMAIL : <a href="mailto:sales@pacificbookstores.com">sales@pacificbookstores.com</a></b>